

# Landhaus am Giessen

## Detailed Information about Self-Check-In and Reception

Our proven self-check-in system allows you to check in quickly and easily 24 hours a day. If you prefer a personal check-in, our staff will be happy to help you during reception hours. Off these times, our online reception is always there for you. **Your room is ready for you at 2 pm, check-out is by 11 am.**

### Self-Check-In

- The hotel door is open from 7 am to 9 pm from Monday through Friday. Off these times you can open the door with a credit or debit card. To do this, hold your card towards the dedicated and marked area on the right-hand side of the entrance door. After the check-in process, the hotel door can be opened with your room card as well.
- You will find the self-check-in terminal at the reception desk. Easy to understand instructions help you through the check-in process. If you have any questions, our helpdesk is available 24 hours a day.
- After your successful check-in, you will receive your receipt with your WiFi code and your room card.
- Hold your room card on the marked area in the lift and select the floor.
- If you use the stairs, you will also need your room card to get to the room area on the corresponding floor.

### Reception and Breakfast Hours

Our reception is occupied from Monday to Friday from 7 am to 12 pm and from 3 pm to 6 pm. On Saturday and Sunday, we are personally on site for you from 8 am to 12 pm.

Our breakfast buffet is available Monday through Friday from 7 a.m. to 9.30 a.m. and from 8 a.m. to 10 a.m on Saturdays and Sundays.

**Telephone number and 24-hour online reception +423 235 00 35.**